BEFORE THE STATE AUDITOR AND COMMISSIONER OF SECURITIES HELENA, MONTANA

IN THE MATTER OF:) Case No.: I-11-08-04-01
MARTIN BOWER,) CEASE AND DESIST ORDER AND
Respondent.) ORDER FOR REVOCATION OF) PRODUCER'S LICENSE

The State Auditor in his capacity as ex-officio Commissioner of Insurance of the State of Montana (Commissioner), pursuant to the authority of the Insurance Code of Montana, §§ 33-1-101, et seq., Mont Code Ann. (2003), hereby issues the following allegations of fact, proposed conclusions of law, order and notice of right to a public hearing:

ALLEGATIONS

1. Martin Bower (hereafter "Bower") is a licensed insurance producer, license number 901279, issued by the Department. Bower is appointed with Banker's Life and Casualty Company. (Banker's) as an insurance producer and is paid a commission on Banker's products that he sells.

ALLEGATIONS RELEVANT TO VIOLATION OF § 33-1-1302, MCA

- 2. The Department realleges by incorporation the facts contained in paragraph 1.
- 3. On or about August 9, 2004, staff of the Department received a complaint from a Montana citizen identified herein as "HZ" alleging that HZ was unable to get HZ's stock certificates from HZ's account at Raymond James, broker-dealer firm. HZ is 86 years of age and resides at an assisted living facility in Kalispell, Montana.
- 4. On or about August 10, 2004, HZ again contacted the Department and alleged that Bower visited HZ at the assisted living facility and urged HZ to sell HZ's Glacier Bancorp stock to purchase an annuity from Banker's. HZ had stock holdings with Glacier Bancorp in excess of \$500,000. HZ also alleged that Bower convinced her to purchase an additional annuity using \$179,000 in proceeds from HZ's savings account.
- 5. The Department investigated HZ's complaint, contacting Jean Luckey (Luckey) on or about August 9, 2004. Luckey is HZ's sales representative from Raymond James. Luckey indicated she became HZ's sales representative after Michael Blodnick (hereafter "Blodnick"), the president of Glacier Bancorp referred Luckey to HZ.
- 6. The Department contacted Blodnick as part of its investigation. Blodnick indicated to the Department that he had contacted Luckey in July 2004 with concerns because HZ's spouse had died in the last year and the spouse handled all the finances during their marriage. HZ indicated to Blodnick that HZ had lots of stock certificates and did not know what to do with them. Blodnick recommended Luckey to HZ as a person who could help HZ with the safekeeping of the stock certificates. Blodnick was aware that someone wanted to liquidate the entire portfolio valued in excess of \$500,000. HZ contacted Blodnick concerned that Luckey may have stolen the stock certificates because the person wanting to liquidate HZ's stock

certificates convinced HZ that this was happening. Blodnick calmed HZ's fears by explaining HZ's brokerage statements indicated the stock certificates were intact.

- 7. In August 2004, HZ contacted Luckey asking Luckey to come to HZ's assisted living apartment with copies of the certificates. When Luckey arrived at HZ's apartment, Bower was present in the apartment. HZ indicated to the Department that Bower told HZ that he could sell the stock certificates for HZ.
- 8. HZ indicated to the Department that HZ subsequently cancelled the check from HZ's savings account when HZ became concerned about the safety of the Banker's annuity. Additionally, HZ indicated to the Department that HZ decided not to purchase the annuity because Bower was too insistent, utilizing "pushy" sales tactics. HZ also indicated Bower did not provide HZ with the beneficiary information he had promised.
- 9. On or about November 4, 2004, the Department received a complaint from a Montana citizen identified herein as "LL". LL indicated to the Department that LL's parent, herein identified as "TRL" suffers from Alzheimer's disease and resides in a small home abutting LL's own home. LL also indicated that IRL's Alzheimer's is readily apparent to anyone and that she has virtually no short-term memory. LL indicated that Bower had contacted IRL by coming personally to her home on several occasions attempting to convince IRL to liquidate IRL's securities portfolio in order to purchase a Banker's annuity product. LL indicated that IRL is 79 years of age.
- 10. The Department investigated LL's complaint. Tim Skiftun ("Skiftun") is IRL's sales representative at Merrill Lynch, the broker-dealer firm where IRL's securities are held.

 Based on conversations with Skiftun's assistant, the Department alleges that Bower sent two different Banker's "Authorization to Transfer Funds" forms signed by IRL and Bower to Merrill

Lynch on or about October 15, 2004. The forms indicated IRL and Bower signed them on or about October 7, 2004. On or about October 19, 2004, Skiftun called IRL to clarify what IRL wanted to do with her securities portfolio as it was unclear based on the submitted forms. IRL did not recall signing the forms when Skiftun called IRL. IRL indicated to Skiftun that IRL did not want to move her accounts or to purchase an annuity.

- 11. On or about October 26, 2004, IRL sent a letter to Banker's indicating IRL did not want to purchase an annuity, nor did IRL want to liquidate or transfer her securities portfolio. Then, on or about November 1, 2004, Bower again convinced IRL to sign a Banker's "Authorization to Transfer Funds" form with an indication that IRL's portfolio was to be liquidated in its entirety. IRL did not remember signing the earlier transfer forms, nor did she remember sending the letter to Banker's dated October 26, 2004. Banker's submitted the new form to Merrill Lynch on or about November 3, 2004.
- 12. On or about November 5, 2004, IRL sent a letter to Skiftun instructing Skiftun not to process any transfer requests, not to liquidate any assets and not to take any instructions without IRL's express oral and written permission. LL assisted IRL in the preparation of this letter to Skiftun.
- 13. The Department's investigation of Bower indicates that Bower acted as an unregistered investment advisor or investment advisor representative when he advised HZ and IRL to sell their securities to buy an annuity from Banker's and that annuity purchase would result in compensation to Bower.
- 14. The insurance industry's continuing education materials approved by the Department indicate annuity products are suitable for persons in their late 50's and early 60's or for persons still working. The reason for this age criteria is that there are significant hold periods

associated with annuity products, making it difficult for older persons to access funds they may need for their retirement. Bower acted fraudulently by failing to disclose this information to HZ and IRL.

15. Through its investigation of the HZ and IRL complaints, the Department determined that Bower fraudulently attempted to sell an unsuitable insurance product to HZ and IRL, acting with reckless disregard as to whether his assertions regarding the product were true, making the assertions for his benefit and to the detriment of HZ and IRL when they relied upon those assertions.

ALLEGATIONS SPECIFIC TO VIOLATIONS OF § 33-17-1001, MCA

- 16. The Department realleges by incorporation the facts contained in paragraphs 1-15, herein.
- 17. The Department's investigation of Bower has determined that in the conduct of his affairs under his insurance producer's license Bower used coercive and dishonest practices by using undue pressure in his sales tactics to convince HZ and IRL to buy the annuity product he sells by appointment with Banker's.
- 18. The Department's investigation of Bower has determined that in the conduct of his affairs under his insurance producer's license, Bower is untrustworthy because he provides investment advice without registration as an investment advisor as required by § 30-10-201, MCA.
- 19. The Department's investigation of Bower has determined that in the conduct of his affairs under his insurance producer's license, Bower is a source of injury and loss to the public because he provides investment advice without meeting the requirements of Montana law

to do so and by his using undue pressure in his sales tactics Bower has convinced persons to purchase insurance products they did not want or that were unsuitable.

CONCLUSIONS OF LAW

- 1. The State Auditor is the Commissioner of Insurance pursuant to § 2-15-1903, MCA.
- 2. The Montana Insurance Department is under the control and supervision of the Commissioner pursuant to §§ 2-15-1902 and 33-1-301, MCA.
- 3. The Commissioner shall administer the Department to protect consumers pursuant § 33-1-311, MCA.
- 4. Pursuant to §§ 33-2-109(4), 33-20-101 et. seq., and 33-17-236, MCA, as a licensed insurance producer appointed with Banker's, Bower may sell fixed annuity contracts issued by Banker's.
- 5. Pursuant to § 33-1-102, MCA a person may not transact a business of insurance in Montana or a business relative to a subject, resident, located, or to be performed in Montana without complying with the applicable provisions of this code.
- 6. Bower is in violation of § 33-17-1001(1)(f), MCA in that, while in the conduct of the affairs under the insurance producer license, Bower used fraudulent, coercive, or dishonest practices or was otherwise incompetent, untrustworthy, financially irresponsible, or a source of injury and loss to the public.
- 7. Bower is in violation of § 33-1-1302, MCA by fraudulently selling unsuitable insurance products to Montana citizens, acting with reckless disregard as to whether his assertions regarding the product were true.

- 8. Pursuant to § 33-17-1001(1), MCA, the Commissioner may suspend, revoke, refuse to renew, refuse to issue a license or may levy a civil penalty in accordance with MCA § 33-1-317 or choose any combination of actions when an insurance producer is found to be in violation of MCA § 33-17-1001.
- 9. Pursuant to MCA § 33-1-317, the Commissioner may impose an administrative fine not to exceed \$5,000.00 per violation of the Montana Insurance Code or regulations.

ORDER

Pursuant to §33-17-1001, MCA, it appears to the Commissioner that the above named Respondent has engaged or is about to engage in an act or practice constituting a violation of the Insurance Code of Montana as it applies to this Respondent's insurance producer's license and therefore hereby orders Respondent's insurance producer's license revoked until resolution of this matter and to cease and desist any actions or activity wherein Respondent acts in violation of the Insurance Code of Montana causing Respondent to be in violation of §33-17-1001, MCA.

NOTICE

Respondent is notified that the Commissioner has issued this temporary cease and desist order. If Respondent wishes to contest the allegations herein, he shall make a written request for a hearing to Roberta Cross Guns of this office within fifteen (15) days of receipt of this order. The hearing shall then be held within thirty (30) days of the Commissioner's receipt of the hearing request unless otherwise agreed by the parties. If no hearing is requested within fifteen (15) days of receipt of this order by Respondent, and the Commissioner orders none, this cease and desist order shall become permanent, and the suspension shall become a revocation enforceable for a period not to exceed five (5) years.

Should you request a hearing, you have the right to be accompanied, represented and advised by counsel. If the counsel you choose has not been admitted to the practice of law in the

Smelting and Refining, Co., 164 Mont. 139, 520 P.2d 103 (1973). DATED this 16th __ day of November 2004. JOHN MORRISON State Auditor and Commissioner of Securities Alicia Pichette Deputy Insurance Commissioner

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State of Montana, he or she must comply with the requirements of Application of American